Optum



Become an Optum Idaho committee member

Be an important contributor in helping us carry out our commitment to continual improvement at Optum Idaho.

Why does it matter?

Quality Assurance and Performance Improvement (QAPI) is not a department at Optum Idaho, but rather a core tenet in how we perform all parts of our operations. We routinely assess several aspects of our performance, including our impact on members, families, other stakeholders and providers,

and we are continually looking for ways to improve.

Provide input, feedback and representation on a variety of issues and topics with the goal of continual improvement to our processes and procedures.

Committee support

One of the ways we do this is through various committees that support our commitment to improvement. Visit the Optum Idaho website to learn more about our commitment to quality improvement and the committees that help us accomplish this—scan the QR code on the right with your phone or tablet for a quick link to our site.



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The following committees provide input, feedback and representation on a variety of issues and topics with the goal of continual improvement to our process and procedures.

Provider Advisory Committee

The purpose of the Provider Advisory Committee (PAC) is to establish a forum for representatives from the qualified service providers to provide recommendations, input and prioritization of initiatives or issues impacting the provider community. PAC creates a forum for providers to bring forth their recommendations for change to procedures and enhancements to systems.

Member Advisory Committee

The purpose of the Member Advisory Committee (MAC) is to serve in an advisory capacity to Optum Idaho and to represent the interests of members and their families who use the services provided under the Idaho Behavioral Health Plan (IBHP).

Peer Review Committee

The purpose of the Peer Review Committee (PRC) is to evaluate and improve the quality of behavioral health care services in accordance with applicable standards of care, regulations and contractual requirements.

Quality Assurance and Performance Improvement Committee

The purpose of the Quality Assurance & Performance Improvement Committee (QAPI) is to oversee, organize and evaluate all quality improvement activity.

How do I apply to be a committee member?

If you are interested in participating in one of the committees listed, please submit your interest and questions to **optumcommittees@optum.com** or scan the QR code below with your phone or tablet.



The applicable committee chairperson will reach out to you to schedule an interview and answer any questions you may have.

Note: An application does not guarantee a committee placement. Committee placement is based on need/openings, skillset match and representation mix.

Thank you for your interest in being part of Optum Idaho's continual improvement!





