



Optum Alaska

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Alaska Medicaid Provider Update

Claims Submission

November 14, 2024

As of November 1, 2024, Optum is no longer processing new day claims for Alaska Medicaid Behavioral Health. Providers will see a *B14 – Please Forward to Correct Carrier* denial on their RA's. Please ensure that your agency is aware and sending claims regardless of Date of Service to the correct payer.

More information on where to send claims can be found on the Division of Behavioral Health's website [FAQ](#).

Questions? Please contact Provider Relations at akmedicaid@optum.com.