



**Optum Alaska**

911 W 8th Ave, Ste 101  
Anchorage, AK 99501

Alaska.Optum.com

## Alaska Medicaid Provider Message

### **Optum Pay Pre-Release Announcement September 26, 2023**

The Optum Pay Website will be down due to scheduled maintenance on Thursday, September 28, 2023, for a total of 8 hours.

- Alaska Time: 7:00 PM to 3:00 AM on 09/29/2023
- Pacific Time: 8:00 PM to 4:00 AM on 09/29/2023
- Mountain Time: 9:00 PM to 5:00 AM on 09/29/2023
- Central Time: 10:00 PM to 6:00 AM on 09/29/2023
- Eastern Time: 11:00 PM to 7:00 AM on 09/29/2023

This will have no impact on provider payments.

We apologize for any inconvenience.

Questions? Please contact, Provider Relations at [akmedicaid@optum.com](mailto:akmedicaid@optum.com)