



Optum Alaska

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Alaska Medicaid Provider Update

Service Authorization Status Change for Provider Records - UPDATE

October 31, 2023

****UPDATE****

As of October 31, 2023, all service authorizations submitted now have a status of “withdrawn”. There is nothing further needed from you or your agency.

Due to the recent CMS approval of the Disaster State Plan which retroactively suspended State Plan and 1115 Waiver Service Authorizations, Optum will be changing all submitted service authorization statuses to “withdrawn”.

This will not generate a letter to providers. Provider Express does not display this status change.

Providers may utilize this notice as documentation in participant charts or other records to demonstrate the reason for the withdrawn status.

The notice is also located on Optum’s website [Alaska - Optum Provider Portal](#), located on the Service Authorizations page [Optum Alaska - Forms](#).

[8.1.23 Suspension of Service Authorizations for Specific State Plan Services](#)

[8.24.23 Suspension of Service Authorizations for 1115 Waiver Services](#)

Questions? Please contact Provider Relations at akmedicaid@optum.com