



Optum Alaska

911 W 8th Ave, Ste 101
Anchorage, AK 99501

Alaska.Optum.com

Alaska Medicaid Provider Message

Optum Pay Pre-Release Announcement November 15, 2023

The Optum Pay Website will be down due to scheduled maintenance on Friday, November 17, 2023, for a total of 8 hours.

- Alaska Time: 7:00 PM to 3:00 AM on 11/18/2023
- Pacific Time: 8:00 PM to 4:00 AM on 11/18/2023
- Mountain Time: 9:00 PM to 5:00 AM on 11/18/2023
- Central Time: 10:00 PM to 6:00 AM on 11/18/2023
- Eastern Time: 11:00 PM to 7:00 AM on 11/18/2023

This will have no impact on provider payments.

We apologize for any inconvenience.

Questions? Please contact, Provider Relations at akmedicaid@optum.com