



Optum Alaska

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Alaska.Optum.com

Alaska Medicaid Provider Update

Optum Alaska Staffing Update May 19, 2023

Alaska CEO:

Karol Dixon, Optum Alaska CEO has resigned effective May 19th, 2023. As we work to backfill the CEO position, inquiries that would have been directed to Karol should now be directed to Connie Mendez, COO. Connie's email is connie.mendez@optum.com

Alaska Tribal Liaison:

Optum is currently interviewing candidates for this position. While we are in the process of backfilling this position, Ryan Bender, Director, Provider Relations is the point of contact for billing/claims inquiries and Connie Mendez, COO, is the point of contact for other inquiries. Billing/claims inquiries can be sent to akmedicaid@optum.com