



Optum Alaska

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Alaska.Optum.com

## Alaska Medicaid Provider Message

### **Claims Denying Incorrectly - Invalid Billing Provider NPI March 21, 2023**

Dear Alaska Medicaid Provider –

On March 20, 2023, Optum Alaska was made aware of claims incorrectly denying for *N257 (KD4) – Claim Denied Due to Invalid Billing Provider National Provider Identifier*. Optum is currently triaging this issue for root cause and resolution. Currently, there is nothing additional needed from providers.

Impacts:

- 45 providers/agencies
- 4,313 claims

Providers who have been affected will be notified individually. Optum will follow-up with providers as soon as a resolution has been identified and reprocess all effected claims.

Questions? Please contact Provider Relations at [akmedicaid@optum.com](mailto:akmedicaid@optum.com)