



Optum Alaska

911 W 8th Ave, Ste 101
Anchorage, AK 99501

Alaska.Optum.com

Alaska Medicaid Provider Update

New Security Enhancements to One Healthcare ID

June 28, 2023

One Healthcare ID (OHID) is introducing features to improve accessibility and security for all Optum Pay users. Beginning July 6, you will notice a new look and feel on your sign in screen. This new user interface works best with the most up to date internet browsers such as Microsoft Edge, Google Chrome, Apple Safari, and Firefox.

In addition, users can opt-in to the new password-less sign in via Microsoft Authenticator when logging into Optum Pay. Password-less authentication is considered the most secure way to access your account.

For more information, and to enroll in password-less authentication, please visit Optum Pay OHID sign in page by navigating to optum.com/optumpay and clicking the sign in button.

Questions? Please contact Provider Relations at akmedicaid@optum.com