



Optum Alaska

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Alaska Medicaid Provider Update

Service Authorization Online Portal - UPDATE June 1, 2023

The Service Authorization Online Portal is currently experiencing technical issues when attempting to move to the next screen. Due to this the Service Authorization Online Portal will be offline until further notice. The anticipated date of the Service Authorization Portal being back online is Tuesday, June 6th, 2023. Communication will be provided as soon as the Service Authorization Portal is back online.

Please continue use one of the following methods to submit Service Authorizations:

Fax – 1.844.881.3753

Phone – 1.800.225.8764

Mail – Optum Alaska
911 W. 8th Avenue
Suite 101
Anchorage, Alaska 99501

Questions? Please contact Provider Relations at akmedicaid@optum.com