



Optum Alaska

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Alaska Medicaid Provider Message

Optum Pay Update August 17, 2022

A phone number will soon be required for Optum Pay

To increase security protections for our users, we will require that a mobile phone number be added to your One Healthcare ID (OHID) account. Adding a phone number will help to keep your account secure, and you will be able to easily recover your account, reset your password or complete multi-factor authentication.

Adding a mobile phone number to your account takes just 5 minutes:

1. Click [here](#) and select "Manage your One Healthcare ID"
2. Sign in to your account
3. Add your mobile phone number on the "Verification Options" tab
4. Enable text notification on the "Profile" tab

For questions about updating your OHID password or regarding your account, please contact Optum Pay Provider Support at 1.877.620.6194 or email us at optumpay@optum.com