



Optum Alaska

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Alaska.Optum.com

Alaska Medicaid Provider Message

Optum Pay Pre-Release Announcement: 11/19/2022 Release November 18, 2022

Optum Pay Website Outage Due to Scheduled Maintenance: 11/19/2022 (8 hours)

The Optum Pay Website will be down due to scheduled maintenance on 11/19/2022 for 8 hours:

- Eastern Time: 9:00 AM to 5:00 PM
- Central Time: 8:00 AM to 4:00 PM
- Mountain Time: 7:00 AM to 3:00 PM
- Pacific Time: 6:00 AM to 2:00 PM
- Alaska Time: 5:00 AM to 1:00 PM

The upcoming maintenance release may include any of the following changes: Product Enhancements, Performance Enhancements, or Remediation Tickets for Optum Pay.

We apologize for any inconvenience.

Questions? Please contact, Provider Relations at akmedicaid@optum.com