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# Welcome

Optum Alaska Behavioral Health  
Collaborative

Accelerating Growth! - Connect,  
Collaborate, Innovate

Shelis Jorgensen, Optum AK CEO



# Optum Alaska Administrative Services Organization

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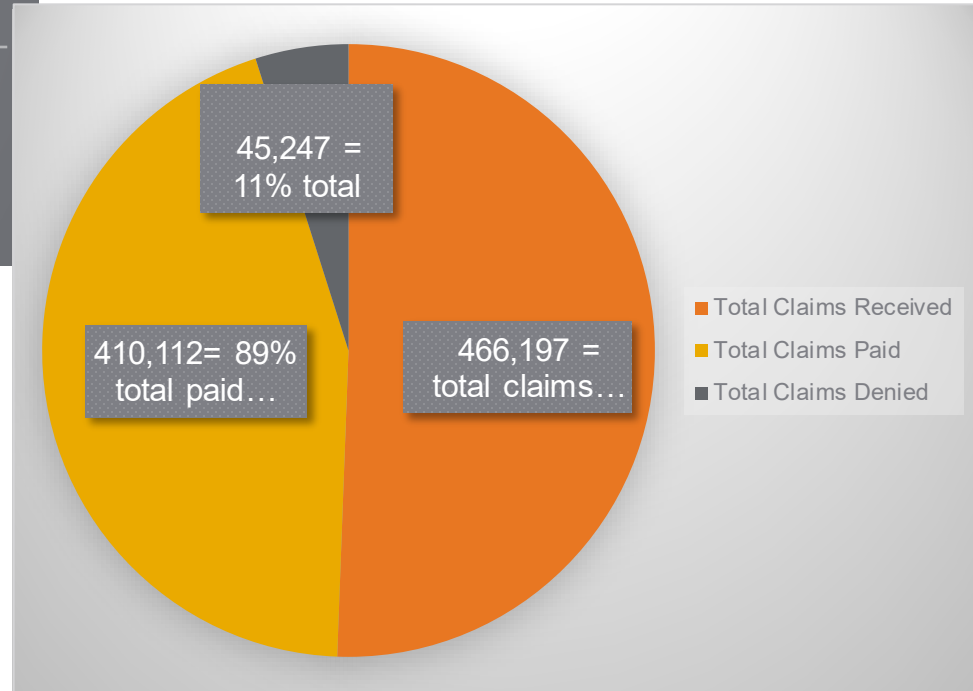
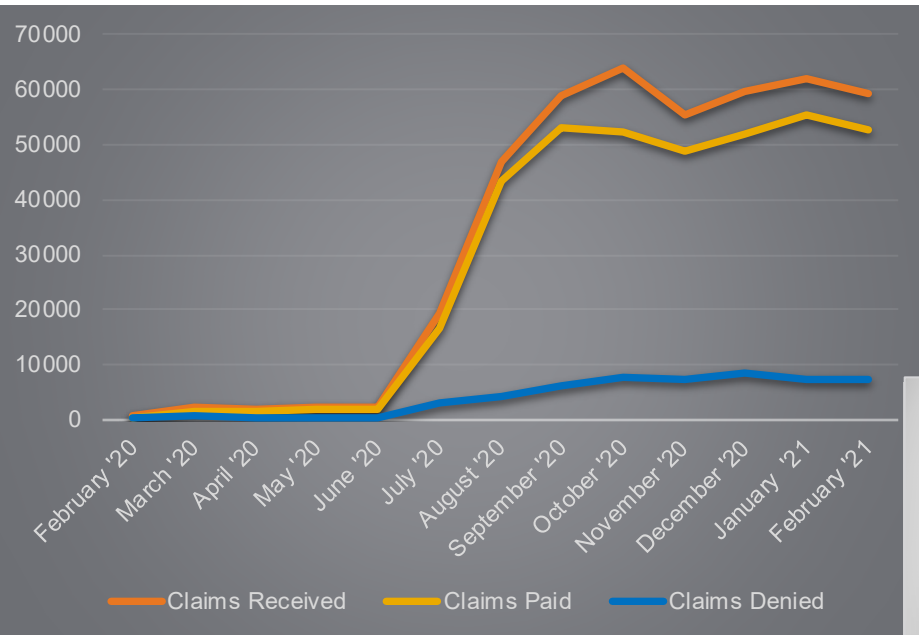
# Claims

Claims data from go live through February  
2021



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# Overall Claims Data Since Go-Live



# Utilization Management



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# UM Successes and Opportunities

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Provider trainings have been delivered and are available on Alaska.Optum.com website.

Web portal for SA forms and submission.

Prepared to begin processing service authorizations when the state of emergency ends.

Meeting with providers individually when needs arise

# Case Management



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# Case Management Services

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## Connecting Medicaid Recipients to Alaska Medicaid Providers

- Care Navigation
- Wellness Coordination
- Peer Support
- Child Welfare Liaison
- On-going involvement with providers / community coalitions
- On-going outreach when a potential discharge is coming

\*\*\* With the goal of connecting participants to Alaska Medicaid Providers

# Provider Relations



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# Provider Relations

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- Director of Provider relations, other support staff and Tribal Liaison in Alaska
- Onboarding existing providers completed with no backlog
- Technical Assistance calls 2<sup>nd</sup> and 4<sup>th</sup> Wednesdays each month. All recorded and available on Optum website.
- Individual provider support is now the norm.
- Working with existing providers to expand their services and target populations
- Continue to work with national lines to ensure high quality support to Alaska providers

# Quality Committees



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