

## New Hampshire: Billing for Behavioral Health Integration Services

The New Hampshire Insurance Department issued [billing code and coordination of care guidance](#) for payers, contracted behavioral health providers and interested associations. The goal? Support Behavioral Health Integration Services within primary care settings to help provide earlier access to mental health services, enhance collaborative care and improve patient outcomes – while reducing claim denials.

This guide aims to help clarify common billing questions to reduce denials on Behavioral Health Integration claims for fully insured commercial plan members ages 21 and younger.

### Differences in care



#### Behavioral Health Integration care

- Starts with and is led by teams in the **behavioral care setting**
- Integrates mental health into primary care or other medical settings
- Focuses on non-preventative behavioral health issues and systematic care management
- Is billed under the patient's **behavioral health benefits**

#### Psychiatric Collaborative Care

- Starts in and is led by teams in the **primary care setting**
- Primary care teams manage a variety of medical care and consult with behavioral health providers as needed
- Is billed under the patient's **medical benefits**

### Billing guidance



#### Billable services

The following codes are Behavioral Health Integration codes that are contracted and reimbursed by Optum Behavioral Health.

Billable services	Proper billing code	Who can bill for it
General Behavioral Health Integration Services	99484 (Commercial and Medicare)	Behavioral health prescribers
	G0323 (Medicare only)	PhD and certified social workers
	G0511 (Medicare only)	Federally Qualified Health Centers or Rural Health Clinics
Interprofessional phone and electronic health record consultations	99446-99449, 99451-99452 (Commercial and Medicare)	Billed by medical or Optum behavioral health prescribers only. See <a href="#">Optum Consultation Services Reimbursement Policy</a> .



### Non-billable services

The following are medical Psychiatric Collaboration of Care billing codes. They are not contracted or reimbursed by Optum Behavioral Health.

Non-billable service	Proper billing code	Who can bill for it
Psychiatric Collaborative Care Model	99482-99483, 99494, G2214, G0512	Billed by treating medical provider, mostly primary care providers, who then pays psychiatric consultants and behavioral care managers through contract or direct hire



### Other billing notes

Behavioral Health Integration Services delivered by a behavioral health provider should follow Optum's reimbursement policy and/or their contract

## Key definitions and requirements



### "Incident to" services

Behavioral Health Integration Services are considered "incident to" services when they are delivered by other members of the behavioral health care team under the direction of the billing provider.

- Care team members are either employed by or contracted by the billing provider
- These services are subject to state laws/licenses that apply to their practice specialty



### General supervision for services delivered by non-treating provider

General supervision:

- Is defined as Behavioral Health Integration Services not personally delivered by or under the overall direction and control of the billing provider and that do not require their physical presence
- Is listed in the Medicare Physician Fee Schedule (MPFS)
- Alone, **does not** create a qualifying relationship between the billing provider and other care team members

## Questions



Please call the number on the back of the member's ID card.

## Resources



- [Behavioral Health Integration Services Guidance](#): This CMS guide provides information, billing codes, roles and key terms specific to general Behavioral Health Integration Services and Psychiatric Collaborative Care Models, including those Behavioral Health Integration Services billed under the Psychiatric Collaborative Care Model
- [Additional phone and electronic billing guidance](#)
- [New Hampshire billing mandate](#)
- [CPT® evaluation and management coding information](#)
- [Frequently Asked Questions — Behavioral Health Integration Medicare billing](#)
- [Frequently Asked Questions— Psychiatric Collaborative Care and general Behavioral Health Integration codes](#)