



MnFIRE Assistance Program (MAP)

Provider Orientation and Training

October 2024

BH00648_10092024



Agenda

1 Overview of MnFIRE Assistance Program (MAP)

2 Process for Seeking Care and Solutions

3 How to Submit Claims

4 Reimbursement Rates & Payments

5 Helpful Provider Resources

Hometown Heroes Assistance Program



MnFIRE Critical Illness Program

An insurance policy providing up to \$20,000 to a firefighter after a diagnoses of cancer, cardiac or other critical illness(s).



MnFIRE Awareness Training

Free, annual training to keep firefighters and stations updated on occupational health risks. Includes basic awareness training and detailed sessions about cancer, emotional trauma and cardiac diseases.



MnFIRE Assistance Program (MAP)

Up to 5 no-cost visits per year per problem with a trained mental health provider for firefighters and their families. Also matches firefighters will a trained peer supporter and access to peer support app.

MnFIRE Assistance Program (MAP)

- Cardiovascular disease is a leading cause of line-of-duty deaths in the fire service.
- An IAFF survey of 1,000 U.S. firefighters shows that at some point in respondents' careers, 47% considered suicide, 19% made plans for a suicide attempt and 16% went through with a suicide attempt.
- Firefighters have a 9% higher risk of being diagnosed with cancer and a 14% higher risk of dying from cancer than the general U.S. population.
- For more information, please visit [Firefighter Health Risks | Minnesota Firefighter Initiative \(MnFIRE\) \(mnfireinitiative.com\)](https://mnfireinitiative.com)

MAP Overview, Like EAP

- Like an EAP program, firefighters and their family members call 1-888-784-6634 to receive an authorization
- They will speak with a Masters level clinician at Optum to do a brief assessment
- The firefighter/family member will be offered a provider search
- Firefighters and their family members receiving this service have no financial responsibility – no deductible, co-payment or co-insurance

MAP Overview, Curated Network - Upgraded from Traditional EAP

- Unlike a traditional EAP network, MAP requires clinicians have expertise with treating Police/Firefighters to participate in this exclusive network
- Access to Designated Provider Relations Advocate
- Access to ongoing trainings to sharpen skills on treating firefighters
- Clinicians in the MAP network are expected to accept eligible firefighters and their family members within 5 days of the appointment request.
- Participating clinicians will be reflected in the Live and Work Well directory for eligible MAP designees with a MnFIRE identification banner.

MAP Plan Design

- MAP authorizations will extend up to 5 counseling visits a year per problem
- The sessions are not designed to provide an ongoing course of psychotherapeutic treatment
- After the MAP visit limit is reached, Firefighters and their family members should work with their clinician to determine continued behavioral health treatment options
- For more information, please visit [Understanding the New Emotional Wellbeing Solutions Behavioral Health \(providerexpress.com\)](https://providerexpress.com)

MAP Authorizations

- Providers can call (1-866-694-9662) to verify MAP authorization details
- A new MAP authorization is required when a new benefit year begins. (Providers can refer to the AUTH's expiration date of the MAP auth on the member's MAP auth letter)

PO Box 1459
Minneapolis, MN 55440-1459

October 01, 2021

MEMBER NAME
ADDRESS
CITY, STATE ZIP

Member Name: MEMBER NAME Sessions Approved: #
Member ID: XXXXXXXX Effective Dates: MONTH/DAY/YEAR to MONTH/DAY/YEAR
Account ID: XXXXXXX Approval #: XXXXXX-XX

Dear Member:

United Behavioral Health, operating under the brand Optum® has authorized you to see one of our Network Clinicians through your Employee Assistance Program (EAP). EAP services involve assessment, brief counseling, referral, and follow-up. We have approved benefit coverage for the number of visits noted above. Please note that EAP visits do not require a co-payment.

Submitting Claims

- MAP providers will receive a premium reimbursement rate for eligible services.
- Optum pays providers directly – no patient financial responsibility.
- All MAP claims must include an HJ modifier.
- Claims must also include the 9-digit member ID and authorization number as illustrated in the next slide.
- Can be submitted on providerexpress.com

- Providers participating in the MAP network will be reimbursed premium rates for the service codes below **only if** the Minnesota firefighters and their families are **offered an appointment within 5 business days of request.**

| Service Code | Service Title/Description | Fee: PHD | Fee: MA |
|--------------|---|----------|---------|
| 90832HJ | 30-37 min individual therapy | \$150 | \$150 |
| 90834HJ | 38-52 min individual therapy | \$150 | \$150 |
| 90846HJ | Family therapy without patient in attendance | \$150 | \$150 |
| 90847HJ | Family therapy with the patient in attendance | \$150 | \$150 |
| 90853HJ | Group therapy other than family | \$150 | \$150 |

Helpful Provider Resources

Optum

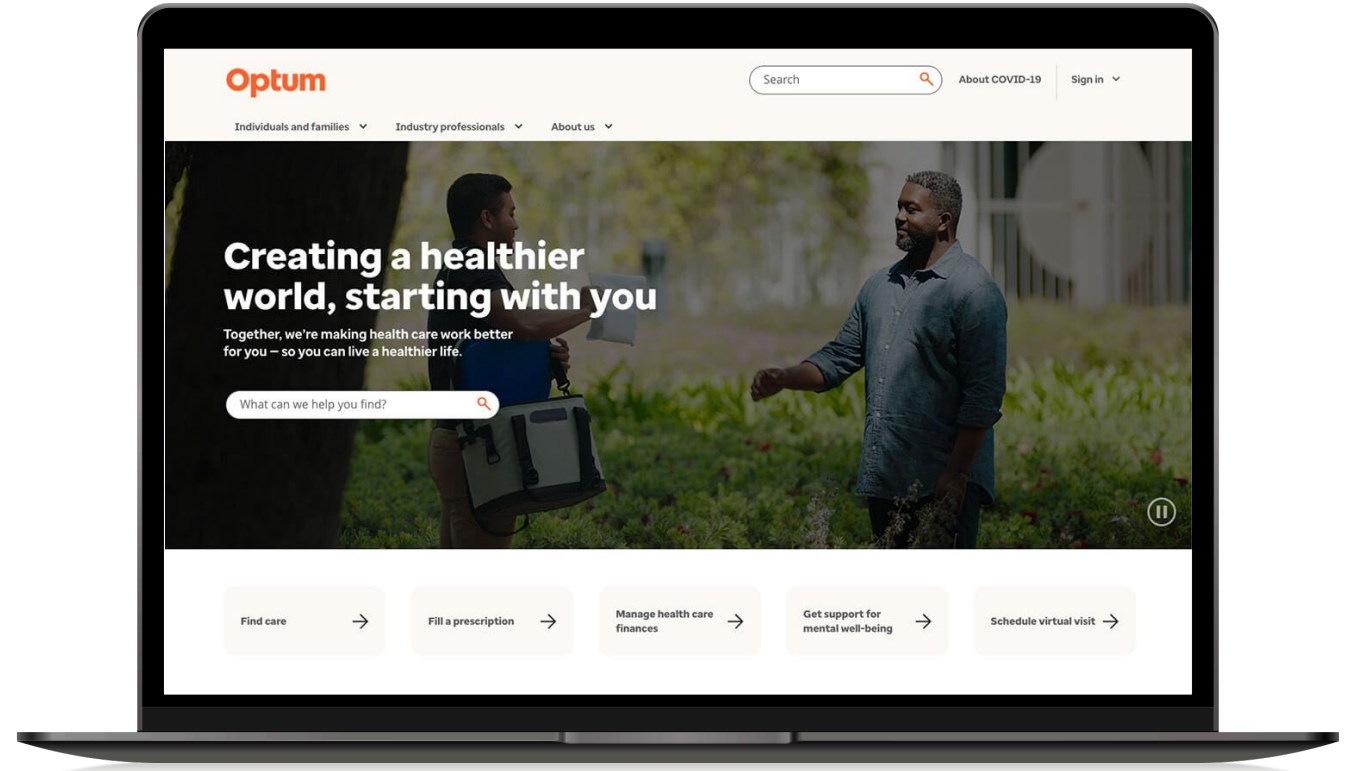
[MnFire Member Journey \(providerexpress.com\)](https://providerexpress.com)MAP

[MnFIRE Assistance Program EAP \(providerexpress.com\)](https://providerexpress.com)

MnFIRE

[MnFIRE Home | Minnesota Firefighter Initiative \(MnFIRE\) \(mnfireinitiative.com\)](https://mnfireinitiative.com)

[HHAP Background](#)



Thank You

On behalf of the Minnesota firefighters, their families, MnFIRE, and Optum, we thank each of you for your dedication to improving overall mental health. We also thank each of you for partnering with us in this exclusive network which is devoted to serve firefighters that risk their lives for so many others.

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