

Area of Expertise (AOE) Updates Required

January 2023

To help ensure members have detailed information about in-network care options, all Optum Behavioral Health providers in Massachusetts are asked to review and update your Area of Expertise (AOE) designations in the provider directory by Jan. 31, 2024.

Area of Expertise differs from specialty and clinical focus

Members want transparency, choice and care based on their unique needs and preferences. The Optum Behavioral Health Area of Expertise indicator list identifies your unique experience, training and certifications with certain patients and treatment methods.

How to update your information

Simply log into the Provider Express secure portal: Providerexpress.com > Log-in (upper right corner) > My Practice Info > Clinician Information > Add New Attested AOE > Select the expertise.

Attested Expertise

[+Add New Attested Expertise](#)

Actions	Expertise
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Add New Attested Expertise

***Required**
To update your Attested Expertise, choose the Expertise you have specialized training or certification in and click Next. You will be prompted to attest to your selections.

Select the expertise *

Select

Type to search

- ABE Board Certified in Clinical Social Work
- ASAM Medicaid Ofc-Based Opioid Trmt (OBOT)
- Adolescents (13-18 years)
- Applied Behavior Analysis (ABA)
- Assertive Community Treatment
- Behavior Support Consultation (BSC)
- Behavioral Health Crisis Care

Next Cancel

Keep your information up-to-date

Network providers are required to verify and attest to the accuracy of your demographic data every 90 days, including your Area of Expertise indicators. This requirement is outlined in the [National Network Manual](#), as required by the Consolidated Appropriations Act of 2021.