



Provider Alert

Massachusetts Commercial Business Coverage for Emergency Room Boarding Days Awaiting Inpatient Psychiatric Admission Effective Sept. 13, 2022

What is new?

As of Sept. 13, 2022, pursuant to [S3097](#) and [Bulletin 2022-08](#), for an interim period, Commonwealth of Massachusetts and Massachusetts Division of Insurance (DOI) requires carriers to reimburse acute care hospitals at an established reasonable rate for each day a member waits in an emergency department (ED), observation unit, or non-psychiatric inpatient floor for placement into an appropriate inpatient psychiatric setting.

Who does this apply to?

- Acute care hospitals with a Massachusetts service address
- Members with Fully Insured Commercial benefits who's accounts are situated (issued) in the state of Massachusetts and who are receiving/awaiting services in a Massachusetts facility

What do I need to know?

- Billing for Harvard Pilgrim Health Plan Members:
 - For **ED Boarding Days** Awaiting Inpatient Psychiatric Placement, use Revenue Code 0169 to bill boarding days awaiting placement (with a mental health diagnosis code in principal diagnosis position) and submit to Member's Behavioral Health Insurance Company
 - For **Observation Unit** Awaiting Inpatient Psychiatric Placement, submit to Harvard Pilgrim Health Plan, the member's Medical Insurance Company
 - For **Non-Psychiatric Inpatient Floor** Awaiting Inpatient Psychiatric Placement, submit to Harvard Pilgrim Health Plan, the member's Medical Insurance Company
- Billing for Connecticare of Massachusetts Health Plan Members:
 - For **ED Boarding Days** Awaiting Inpatient Psychiatric Placement, use Revenue Code 0169 to bill boarding days awaiting placement (with a mental health diagnosis code in principal diagnosis position) and submit to Member's Behavioral Health Insurance Company
 - For **Observation Unit** Awaiting Inpatient Psychiatric Placement, submit to Connecticare of Massachusetts Health Plan, the member's Medical Insurance Company
 - For **Non-Psychiatric Inpatient Floor** Awaiting Inpatient Psychiatric Placement, submit to Connecticare of Massachusetts Health Plan, the member's Medical Insurance Company
- Billing for Mass General Brigham (formerly Allways) Health Plan
 - For **ED Boarding Days** Awaiting Inpatient Psychiatric Placement, submit to Mass General Brigham Health Plan, the member's Medical Insurance Company
 - For **Observation Unit** Awaiting Inpatient Psychiatric Placement, submit to Mass General Brigham Health Plan, the member's Medical Insurance Company
 - For **Non-Psychiatric Inpatient Floor** Awaiting Inpatient Psychiatric Placement, submit to Mass General Brigham Health Plan, the member's Medical Insurance Company
- Billing for UnitedHealthCare
 - Continue billing as you normally do until further notice

- **Note:** Providers who are also contracted for Medicaid may have Revenue Code 0169 as a contracted code for Administratively Necessary Days services (AND). AND Services and ED Boarding Days are not the same thing and are not utilized in the same way. AND is a Medicaid only service. The ED Boarding Days is only to be billed for Commercial Membership.

Where can I go for additional information?

Be sure to access the Massachusetts State Specific Provider Information page on Provider Express for additional information: [Welcome Massachusetts \(providerexpress.com\)](https://www.providerexpress.com).

Need additional assistance?

- For Benefit or Clinical questions, please call the phone number on the back of the member's insurance card.
- For Contract or Credentialing questions, please contact Provider Services at 877-614-0484.