



## Provider Alert

### Mobile Crisis Intervention (MCI) Services February 2023

#### What is new?

Pursuant to [S3097](#) and effective Jan. 1, 2023, the Commonwealth of Massachusetts and Massachusetts Division of Insurance requires carriers to provide benefits on a nondiscriminatory basis for medically necessary emergency services programs as defined in [Mass. General Laws c.175 § 1](#) for members with fully insured commercial benefits who's accounts are situated (issued) in the state of Massachusetts.

#### Who does this apply to?

- Members with Commercial Fully Insured benefits whose accounts are situated (issued) in Massachusetts
- Mobile Crisis Intervention (formerly known as Emergency Services Program) Providers

#### What do I need to know?

- Mobile Crisis Intervention provides Community-based emergency psychiatric services, including, but not limited to, behavioral health crisis assessment, intervention and stabilization services 24 hours per day, 7 days per week through:
  - Mobile crisis intervention services for youth.
  - Mobile crisis intervention services for adults.
  - Emergency service provider community-based locations
  - Adult community crisis stabilization services.

#### Billing and Coding Requirements:

ESP Services	Commercial and Medicaid Codes	Modifier
Youth Mobile Crisis Intervention	H2011	HN, HO
Adult Mobile Crisis Intervention	S9485	U1
ESP Community-based Locations	S9485 (Adult)	HE
Adult Community Crisis Stabilization	S9485 (Day 1) S9485 (Days 2-4) S9485 (Days 5+)	ET, SE TF, SE TG, SE

#### Need additional assistance?

- For Benefit or Clinical questions, please call the phone number on the back of the member's insurance card.
- For Contract or Credentialing questions, please contact Provider Services at 877-614-0484.