



Welcome to the Optum Behavioral Health Network!

It may feel overwhelming to start working with a new organization business. It doesn't have to be. Learn how to make your work with Optum simple, effective and efficient.

Attend our training webinar for new providers

1 hour of your time = Many hours saved

Who should attend

- Independent clinicians
- Admin staff (billing, prior auths, credentialing, etc.)
- Office and hospital managers

What will be covered?

Working electronically with Optum 24/7

- Create a Provider Express secure portal account to:
 - Review member eligibility and benefits
 - Verify services requiring authorization/notification
 - Submit claims and check status
 - Update your practice and demographic info

The Providerexpress.com website

- Prior authorization lists
- Reimbursement policies
- Clinical criteria and guidelines
- Frequently accessed forms

Helpful resources

- Top of Mind monthly provider newsletter
- 21st Century Cures Act
- Cultural competency training
- Behavioral health toolkits
- Network manuals
- How to contact Optum

Wednesday, Aug. 5
11 am – Noon ET

[Click to register today!](#)

You'll receive a confirmation email with instructions for joining the session.

A copy of the training presentation and reference documents will be posted to the [Massachusetts state page](#) on Providerexpress.com after the session.

Questions?

Call the Massachusetts Provider Services team at 1-866-860-7308, Monday – Friday, 8 am – 8 pm ET.

Together, we help members get the behavioral health care they need, when they need it, with a provider of their choosing.