



Provider Alert

Virtual Visit Attestation

Thank you for continuing to provide care to members virtually during the COVID-19 national public health emergency.

We would like to encourage you to join our virtual visits network so that you can continue to help members access care through virtual visits, even after the public health emergency ends.

Signing up is easy. Visit the [virtual visit page](#) on Provider Express and complete the appropriate attestation.

[providerexpress.com](#) > Clinical Resources >
Optum Telemental Health Platform (virtual visits)

- Reimbursement for virtual visits is the same as for in-person visits
- You can use Optum virtual visits platform at no cost to you
- You may also use the HIPAA-approved telehealth platform of your choice

For more information please review the [Frequently Asked Questions](#) under “Our New Telemental Health Platform” on the virtual visit page referenced above or contact your Optum Provider Relations Advocate.

Sincerely,

Cristina Almeida

Director, Provider Services RI
Optum