



Provider Alert

Prior Authorization for Intensive Outpatient Program (IOP) and Concurrent Review Optum NHPRI and UHC

May 26, 2023

Dear Provider,

We are sending this notification to provide you with guidance on the prior authorization required for mental health and substance use disorder IOP and concurrent review.

Effective **July 1, 2023**, prior authorization and concurrent review for IOP will no longer be required. This will be in effect for:

- UnitedHealthCare (UHC) C&S Medicaid
- UHC Dual Special Needs Program
- Neighborhood Health Plan of Rhode Island (NHPRI) Medicaid
- NHPRI Commercial
- NHPRI Integrity

For all other lines of business, prior authorization is still required. If you have any questions, please contact our Provider Service line at 1-877-614-0484.

Thank you,

Optum Behavioral Health Solutions

