



Optum NHPRI Commercial Member ID Change

Effective May 27, 2024, Neighborhood Health Plan of Rhode Island™ (NHPRI) commercial exchange members will receive a new ID number and corresponding ID card.

The new ID card will look the same as the current ID card but will display the new member ID. Please update your system with the new member ID to reduce or eliminate delays in claim payments.

Important reminder about the new member ID

The new Commercial member ID format will not include a “135” prefix. Therefore, it’s critical that providers check member eligibility before treating NHPRI members.



Please contact our Provider Service Line at **1-877-614-0484**.

Questions