### **Optum**

## Certified Community Behavioral Health Clinic – Provider Training

UnitedHealthcare Community Plan of Rhode Island and Neighborhood Health Plan of Rhode Island

Optum Provider Relations



#### Requirements

Effective Oct. 1, 2024, Certified Community Behavioral Health Clinic (CCBHC) providers will need the following:

- **Certification status** by the Department of Behavioral Healthcare, Developmental Disabilities & Hospitals (BHDDH)
- Specific CCBHC NPI
- Specific CCBHC Taxonomy
- Contract with Optum as a CCBHC



#### **CCBHC Codes, Modifiers and Billing**

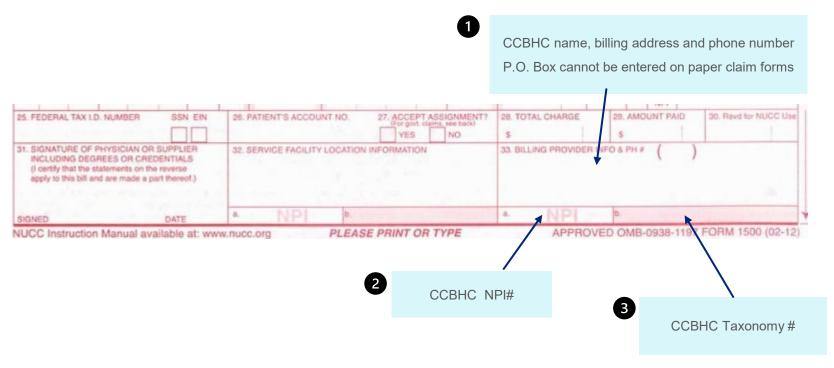
- Refer to the Executive Office of Health and Human Services (EOHHS) CCBHC online resource documents:
  <u>Information about Certified Community Behavioral Health Clinics (CCBHC) for Providers and Managed Care Organizations | Executive Office of Health and Human Services (ri.gov)</u>
- Codes must be billed on a 1500 HCFA form or electronic submissions via 837P. Your electronic submissions via 837P claim should include the following information:
  - CCBHC Taxonomy Code Loop 2000A, PRV03
  - CCBHC NPI Loop 2010AA, NM109
- Providers must bill all qualifying and non-qualifying service codes (encounters/shadow codes) on one claim for the month. If providers wish to include additional encounter/shadow codes, providers must submit a corrected claim which includes the CCBHC T1041 program code and all qualifying and non-qualifying services codes (encounters/shadow codes) for the member/month.



#### Important Information Related to CCBHC Claims Payment

Your Form 1500 claim should include the following information:

- 1. The CCBHC group/agency name, billing address, and phone number (Box 33) P.O. Box cannot be entered on paper claim forms
- 2. The CCBHC NPI number (Box 33a) Do not enter the rendering clinician
- 3. The CCBHC taxonomy number (Box 33b) A ZZ prefix is required in Box 33b with the taxonomy number only when billing using a paper 1500 form





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