



77 Water St.
14th Floor
New York, NY 10005

February 3, 2016

Dear Practice Administrator,

REMINDER: Authorization is now required for Assertive Community Treatment (ACT) and Personalized Recovery Oriented Services (PROS)

UnitedHealthcare Community Plan implemented New York Mainstream Medicaid and Health and Recovery Plan (Wellness4Me) services on October 1, 2015.

As of October 1, 2015 no authorization was required for the first 90 days.

As of January 1, 2016, an authorization must be obtained for ACT and PROS services for individuals 21 years and older residing in the 5 Boroughs of New York City for Mainstream Medicaid or Health and Recovery Plan (Wellness4Me) under UnitedHealthcare Community Plan.

For additional information about Optum, including the Network Manual, please visit our website, providerexpress.com.

Thank you for your continued participation in our network. If you have any questions, please contact Network Management (email strongly preferred):

E-mail: NYHarp_ProvServices@optum.com
Fax: 877-958-7745
Phone: 866-362-3368

Sincerely,

Svetlana Kats

Svetlana Kats, MBA
Director, Provider Services for NY
Behavioral Network Services
Public Sector, Mainstream Medicaid and Wellness4Me