



Quarterly Virtual Learning Hour

UnitedHealthcare Community Plan of New York

Discover tools and resources that support your work with Optum Behavioral Health.

If you have questions, we have answers

It may feel overwhelming to navigate doing business with Optum. It doesn't have to be. Learn how to make your transactions with us simple, effective and efficient.

1 hour of your time = Many hours saved

What will be covered?

- Member eligibility and benefits
- Prior authorizations / Utilization management
- Billing, Claims and Appeals
- Using the Provider Express secure portal
- Care management
- Quality
- Resources to support you

Who you'll meet

The New York Provider Relations team and other subject matter experts will be available during this time to address provider questions.

Together, we can make healthcare better for everyone.

Register Today

**Tuesday, Sept. 1
11 am – Noon ET**

[Click here to register](#)

Questions?

Call Provider Services

1-877-614-0484

8 am – 8 pm ET

Monday -- Friday



We welcome your suggestions!

If you have a topic you'd like covered in our Learning Hour sessions, email us:

NYNetworkmanagement@optum.com

