



## Retirement of CPEP Rate Code 4009

As a result of NYS's [Mobile Crisis and Crisis Residence Authority and Reimbursement Changes](#) (Crisis Memo), the Comprehensive Psychiatric Emergency Program (CPEP) rate code 4009 for Crisis Outreach Service Visit is retiring effective July 1, 2024.

### What this means

CPEP providers should bill utilizing the mobile crisis services rate codes for both adults and children as specified in the State's Crisis Memo. Please refer to the NYS memo for full list of rate codes that can be utilized.

### Claim eligibility requirement

To be eligible for reimbursement of a crisis outreach visit for date of service July 1, 2024, and thereafter, services must be submitted using the new rate codes specified in the Crisis Memo.

Claims submitted with rate code 4009 will be denied for dates of service after June 30, 2024.



Questions?

Contact your network Manager or email  
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