

Subject Line: March 2024 Temporary Timely Filing Waiver for Certain 29-I Health Facility Claims

The New York Department of Health has opened a one-month waiver of timely filing requirements for 29-I health facility claims covering core health-related services and other limited health-related services.

From March 1-31, 2024, 29-I health facilities may resubmit claims that were previously denied due to untimely filing, as well as submit new claims that were not previously submitted during the standard 120-day timely filing period. This temporary waiver period is meant to help address challenges related to the implementation of Article 29-I Health Facility billing requirements.

[Review the state announcement](#)

Claim eligibility requirements

To be eligible for submission and reimbursement during the temporary waiver period, claims must:

- Be for dates of service on or after April 1, 2022.
- Be submitted/resubmitted from March 1-31, 2024.
 - Claims submitted after the temporary waiver period will be denied.
- Reflect only 29-I core health-related services and other limited health-related services.
 - Claims relating to child and family treatment and support services, and children’s home and community-based services are not eligible
- Include delay reason code 03.
 - Note: While use of this delay reason code would generally require submission of claims on paper, this requirement does not apply to 29-I claims submitted during the waiver period.

Claim submission process

Please follow your standard electronic claim submission/resubmission process with UnitedHealthcare – API, EDI or the UnitedHealthcare Provider Portal.

Questions?

Please email the UnitedHealthcare Foster Care Liaison team at nyfostercare@uhc.com.