

UnitedHealthcare Community Plan Newsletter for Louisiana Behavioral Health Providers

Billing & Claims Updates

- **Same day services:** Evaluation & Management by an MD and therapy by an LCSW are allowable; both must be billed with individual rendering providers' NPI numbers.
- **Same day services** (Residential Substance Abuse Treatment and room/board): The system has been updated to allow for same day billing of these services. In the interim, claims are being manually priced.
- **H0015:** update was completed to allow for Place of Service (POS) 11. *
- **H0015:** update was completed to remove 8 unit daily maximum. *
*(Previously submitted claims do not need to be resubmitted; we will reprocess these claims.)
- **HP modifier:** 7/1/16 effective date; use HP for medical psychologist, continue using AH for licensed psychologist.
- The **U8 modifier** should be used with the appropriate POS.
- Please update your rosters within 10 days of a change on www.providerexpress.com.
- **Reminder:** In order to submit a claims reconsideration request, you must log into LINK on the www.uhconline.com webpage. Click on the box that says "UHC Claims Management" or "UHC Claims Reconsideration" to submit your request. **From the dropdown box, please ONLY select "Louisiana Behavioral Health Appeals Only"**. Please refer to the training materials available in the Help section of the website for live webinars and Quick Reference Guides to assist with using LINK.

CPST and Nursing Homes

- Effective December 1, 2015 Medicaid State Plan Mental Health Rehabilitation (MHR) services became available to nursing facility residents. These services include PSR, CPST and Crisis Intervention.
- Nursing facility residents must meet the same diagnosis and LOCUS-based eligibility criteria as members residing in the community.
- 51% of MHR services must be delivered in the community. MHR services for nursing facility residents must not duplicate services provided by the nursing facility or covered by Medicare or other payor sources.