Outpatient Changes for Contracted Behavioral Health Providers

Roster Requirement for Non-Licensed Providers of Mental Health Rehabilitation Services and Evidence-Based Practices

October 2023

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Today’s speakers

- Kendell Andrus, Network Trainer Behavioral Health
- UnitedHealthcare® Community Plan – BH Network Team

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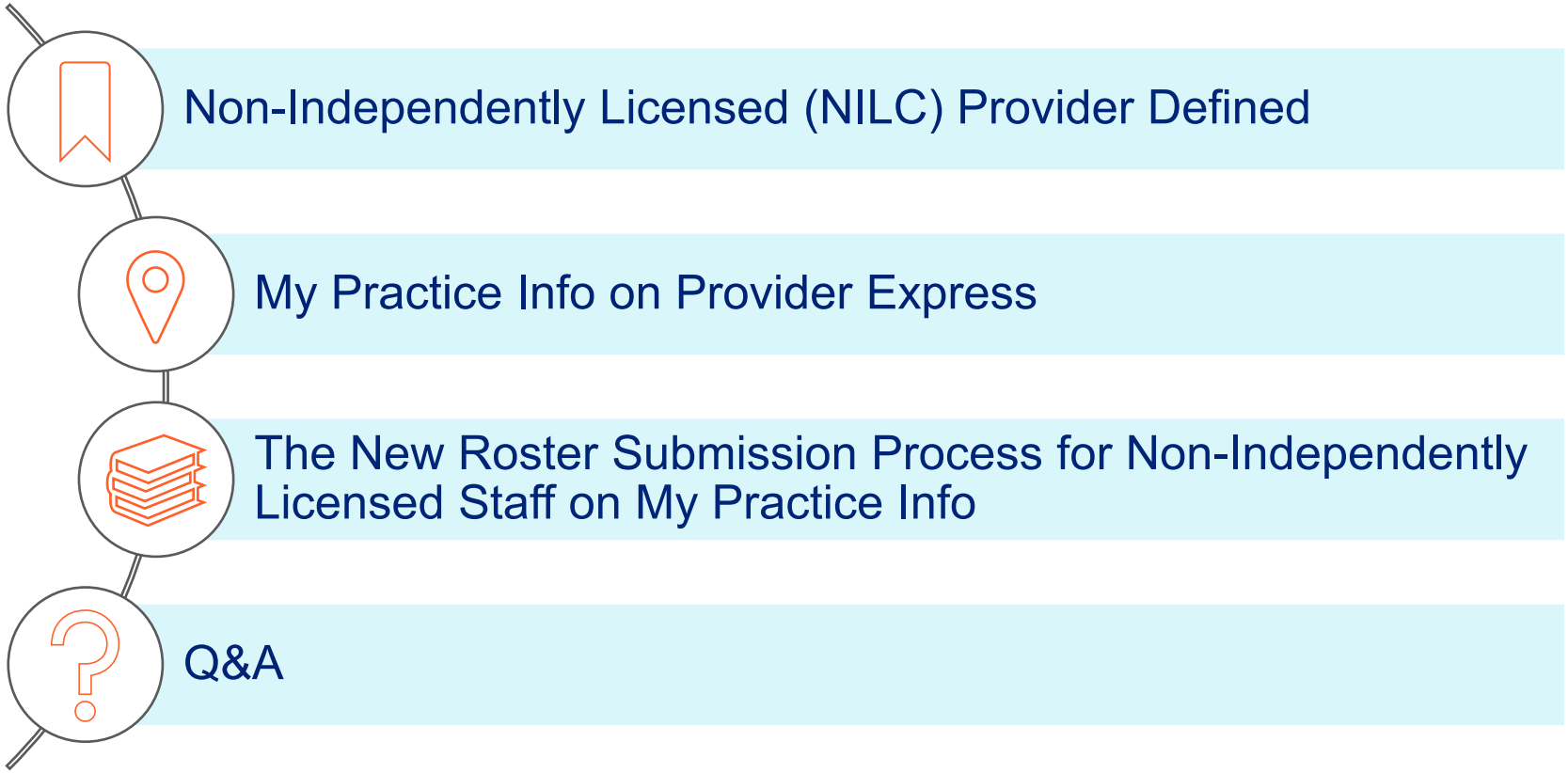
Today’s agenda



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Healthy Louisiana Roster Form for MHR Providers

- NILC Provider Defined

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What is considered a Non-Independently Licensed Clinician?

Non-Independently Licensed Clinician (NILC) Defined

- A NILC provider is one that can not practice independently as outlined in the Louisiana Department of Health (LDH) Behavioral Health Service Provider Manual. **This includes provisionally licensed clinicians**.

- For more information, please refer to Chapter 2, Section 2.3 of the LDH Behavioral Health Service Provider Manual.

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Behavioral Health Services Provider Manual

Chapter 2: Behavioral Health Service
Section 2.3: Outpatient Services

A licensed mental health professional (LMHP) is an individual who is licensed in the State of Louisiana to diagnose and treat mental illness or substance use, acting within the scope of all applicable state laws and their professional license.

A LMHP includes the following individuals who are licensed to practice independently:

Medical Psychologists

Licensed Psychologists

Licensed Clinical Social Workers (LCSWs)

Licensed Professional Counselors (LPCs)

Licensed Marriage and Family Therapists (LMFTs)

Licensed Addiction Counselors (LACs)

Advanced Practice Registered Nurses (APRNs)

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What provider types are considered NILCs?

- Certified Social Workers
- Licensed Masters of Social Work
- Provisionally Licensed Professional Counselors
- Provisionally Licensed Marriage and Family Counselors
- Psychology Interns
- Peer Support Specialist
- *NILC

***This description is used for providers not falling under one of the categories listed above.**

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Healthy Louisiana Roster Form for MHR Providers

- My Practice Info

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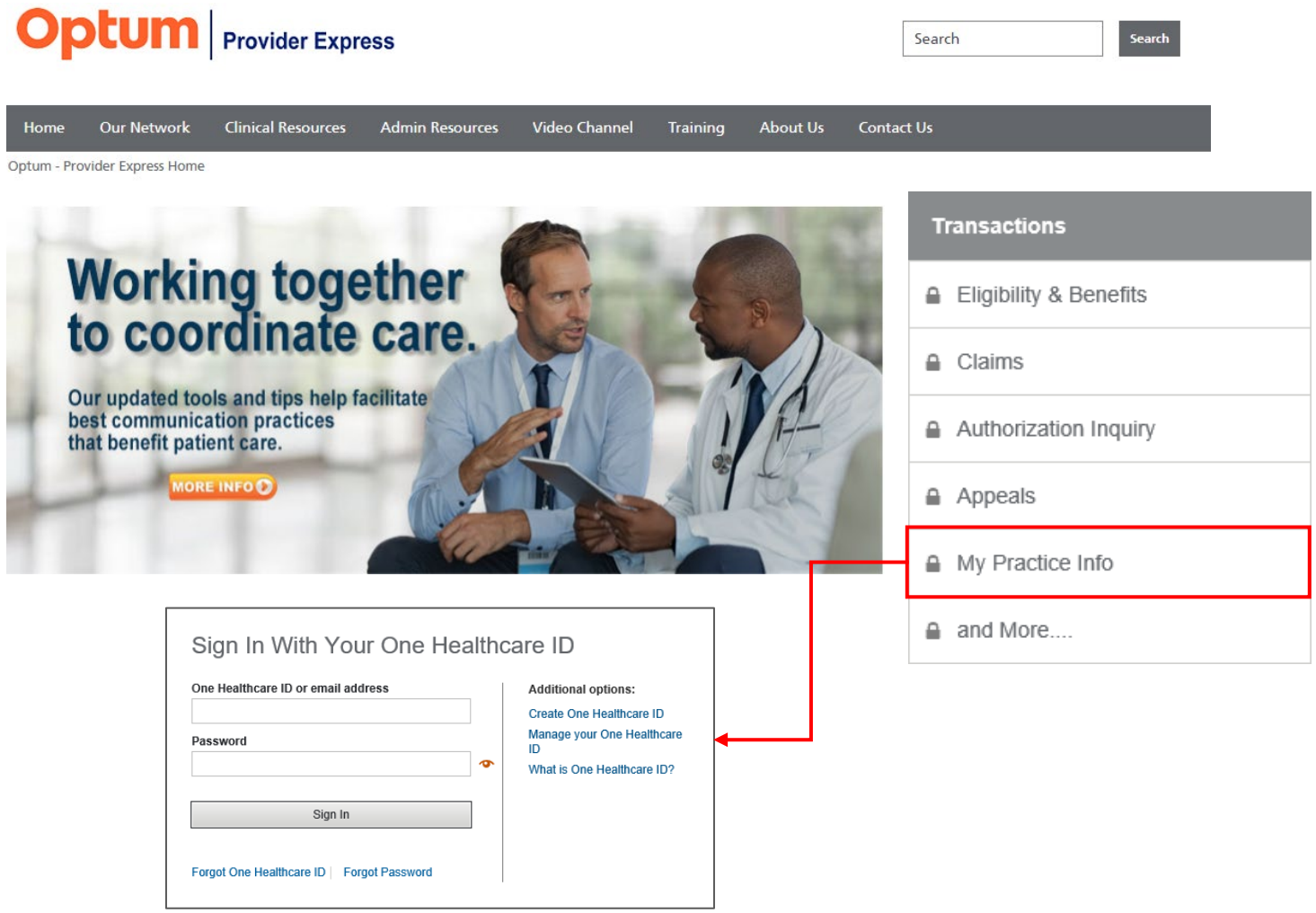
My Practice Info



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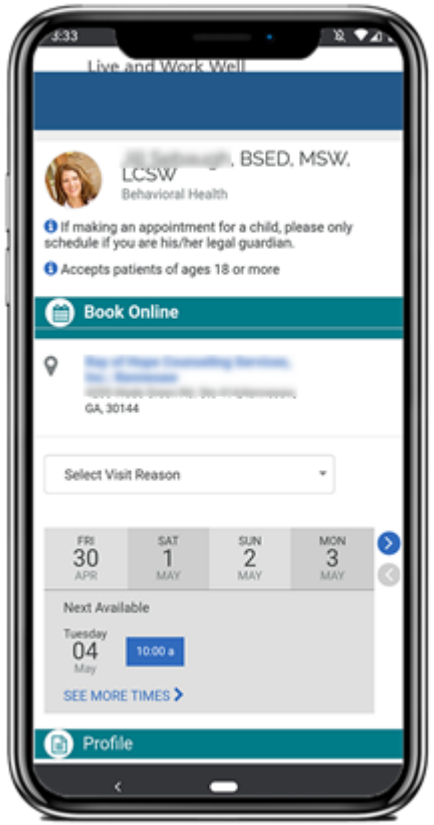
My Practice Info



Why it's important to maintain accurate information about your practice

Out-of-date or inaccurate information about your practice is one of the biggest reasons for delayed claim payments.

In addition, your directory status can also be impacted by not maintaining and attesting to your information.

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Healthy Louisiana Roster Form for MHR Providers

- The New Roster Submission Process for NILC Staff on My Practice Info

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Log in to Provider Express

- Log in to providerexpress.com ➡ My Practice Info ➡ Roster Tab

Provider Express My Practice Info – Navigation Instructions

Go to providerexpess.com > Training > My Practice Info Navigation for Groups

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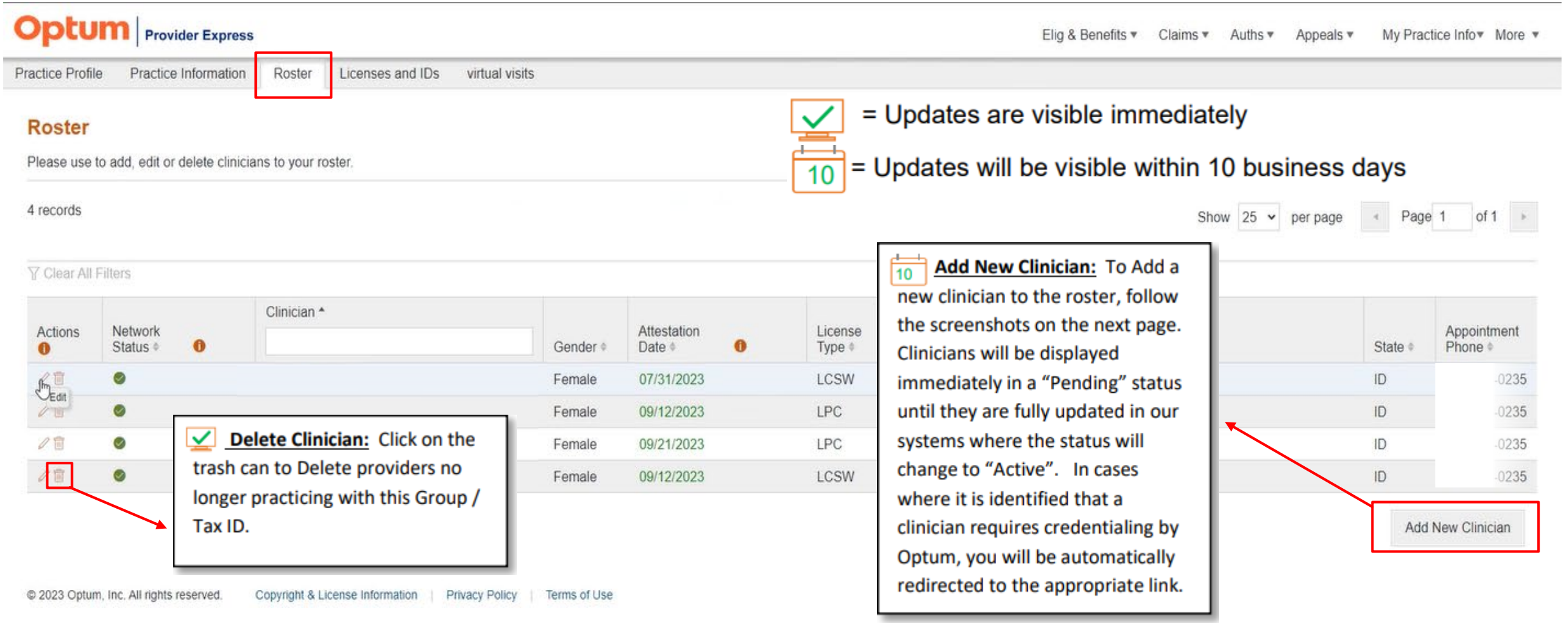
Add or Delete Clinician



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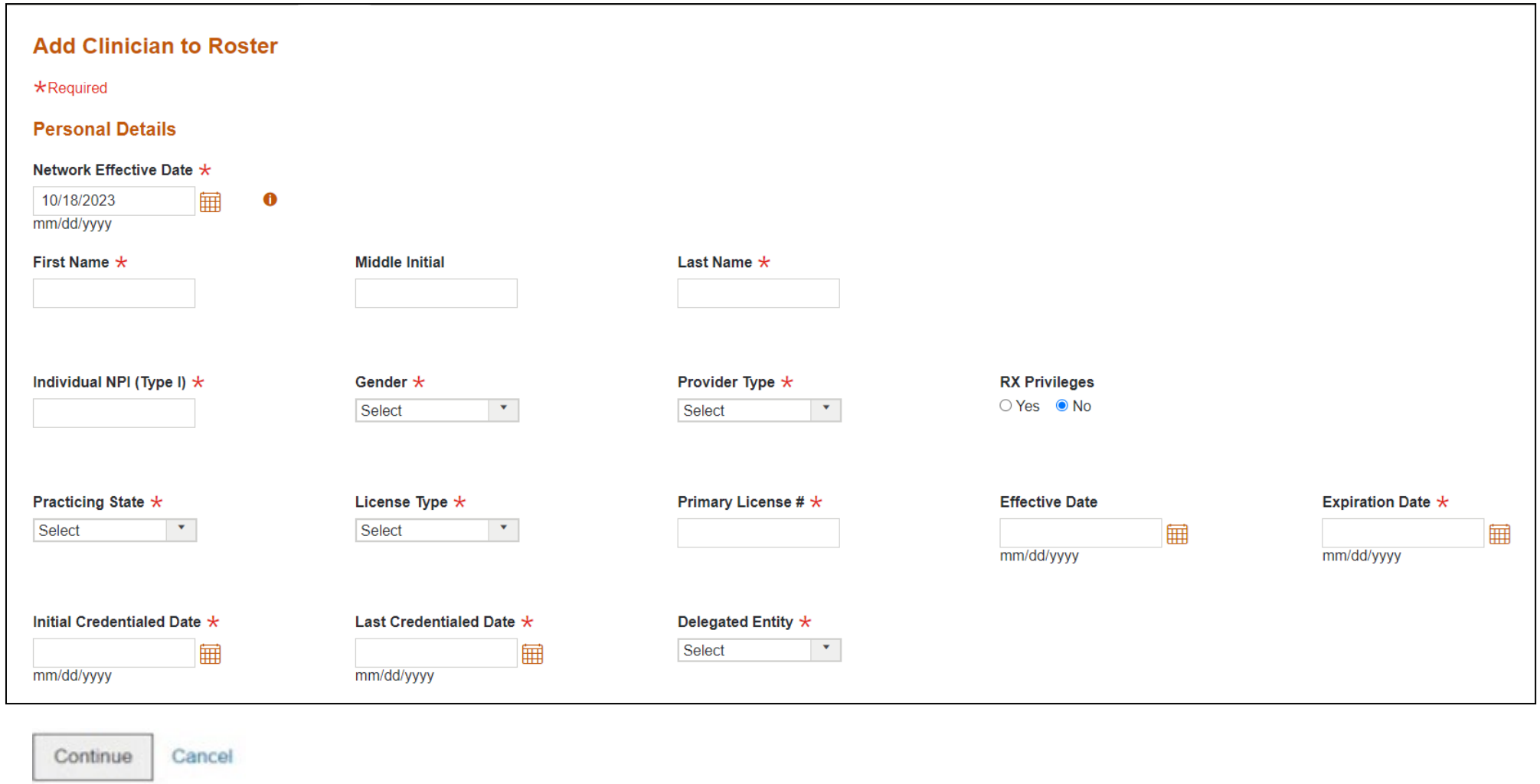
Add New Clinician



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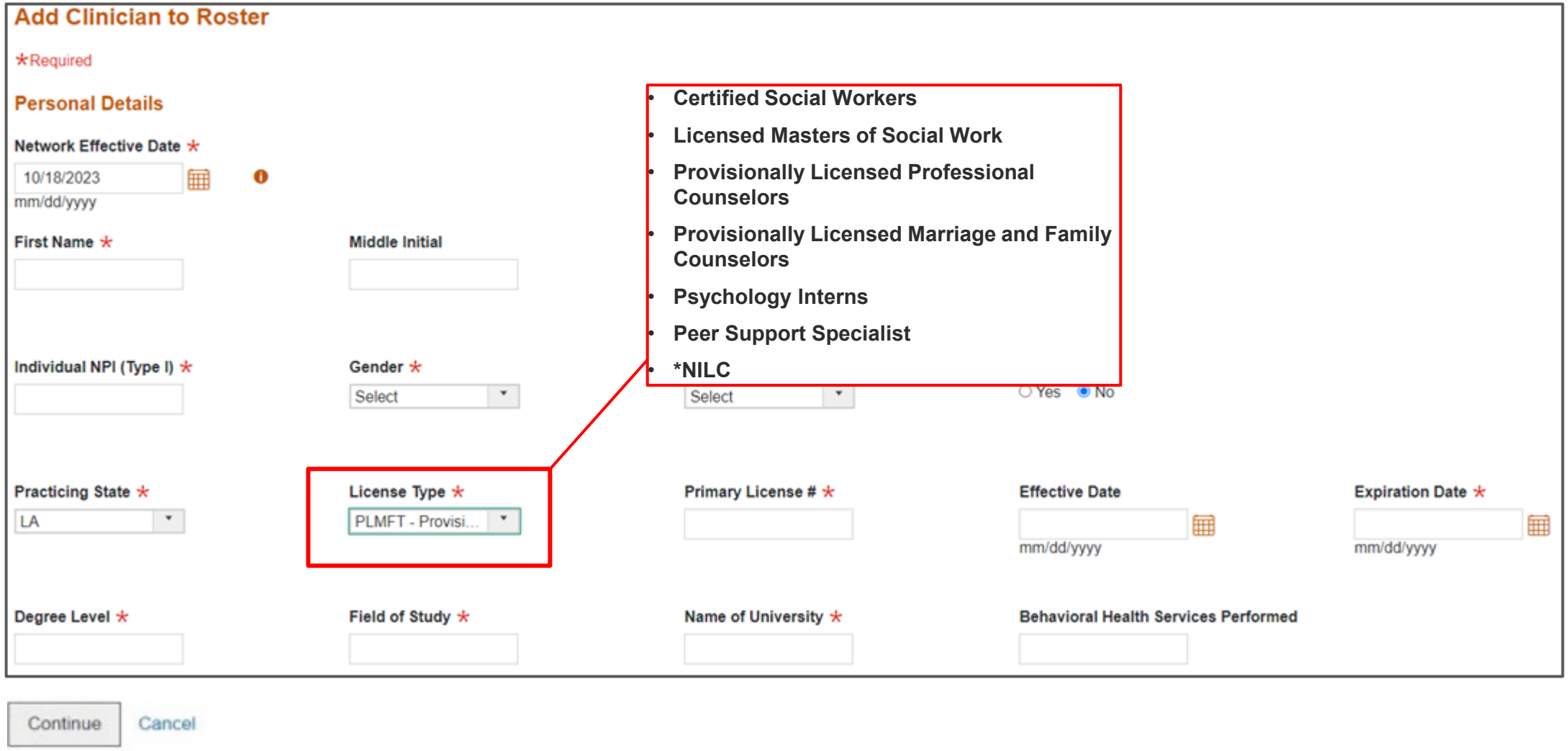
Add New Clinician



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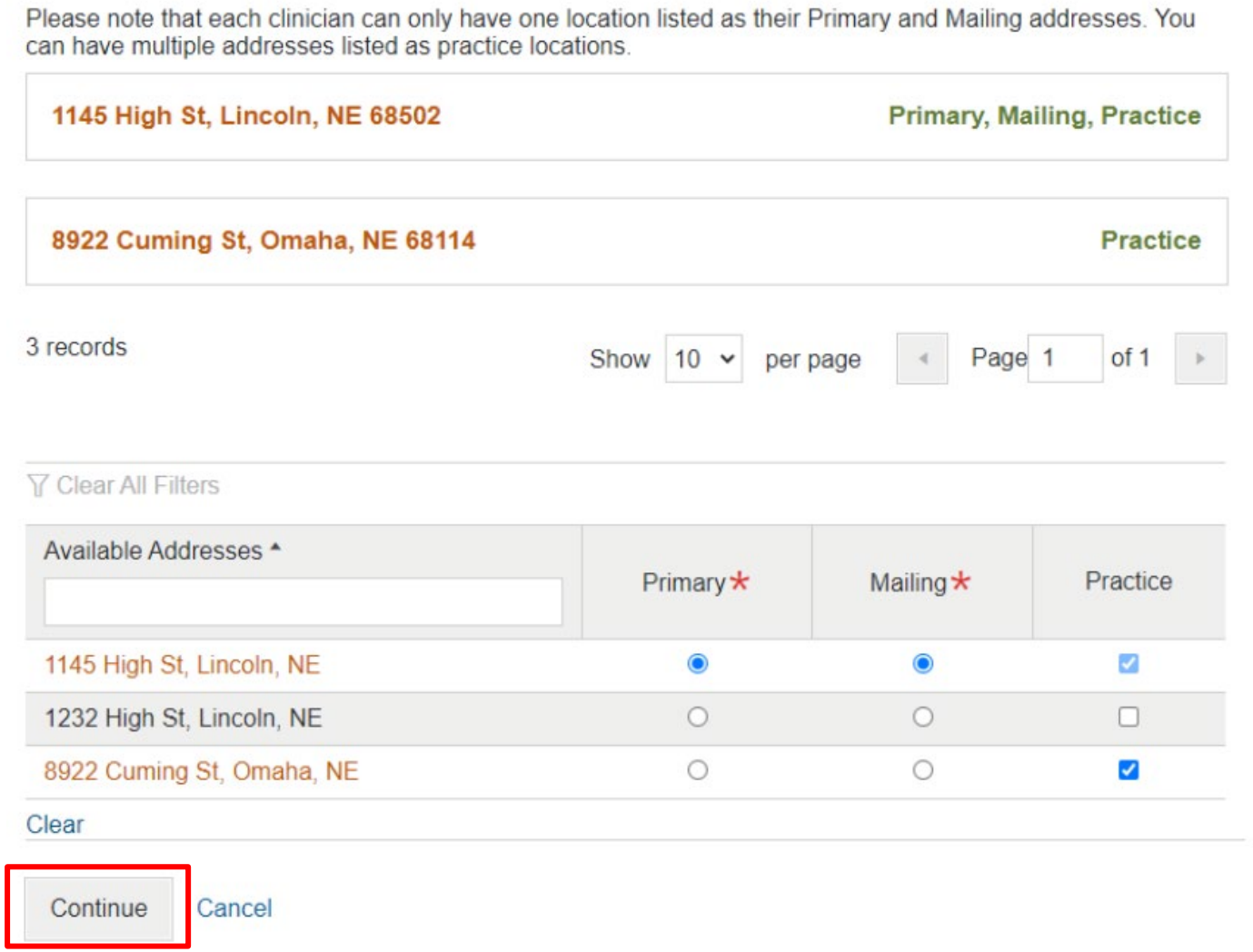
Addresses



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Edit Clinician

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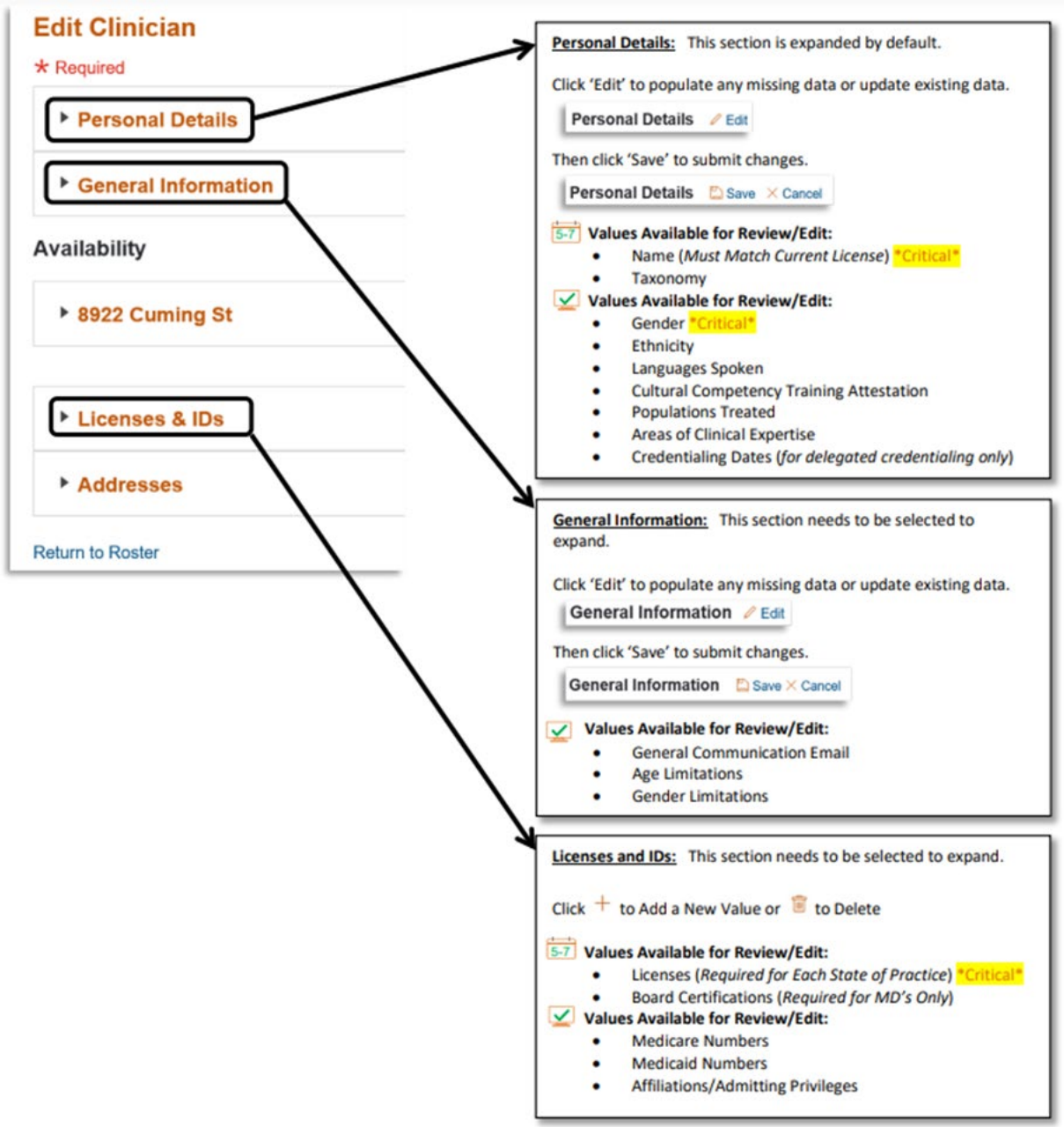
Edit Clinician (continued)



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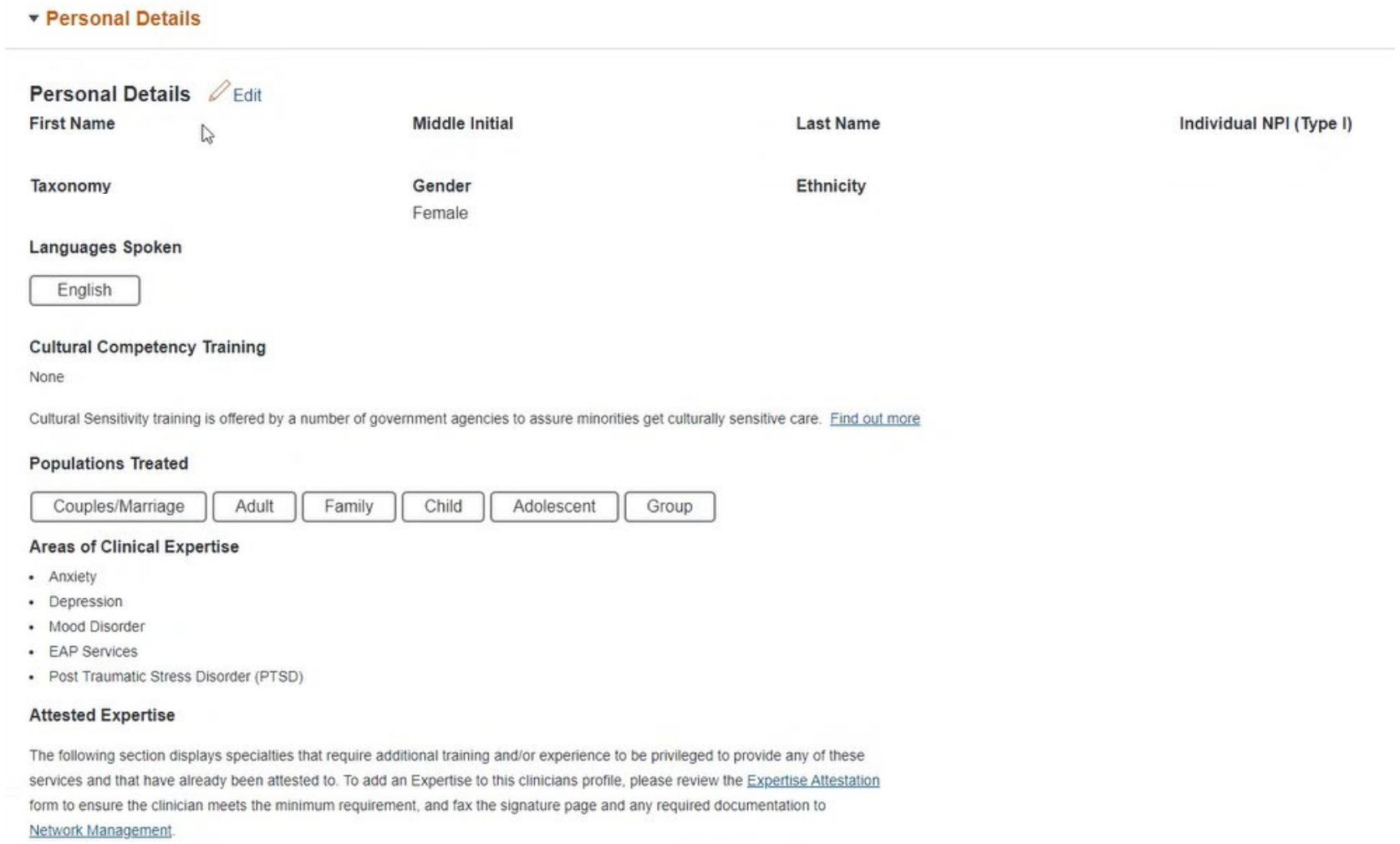
Personal Details



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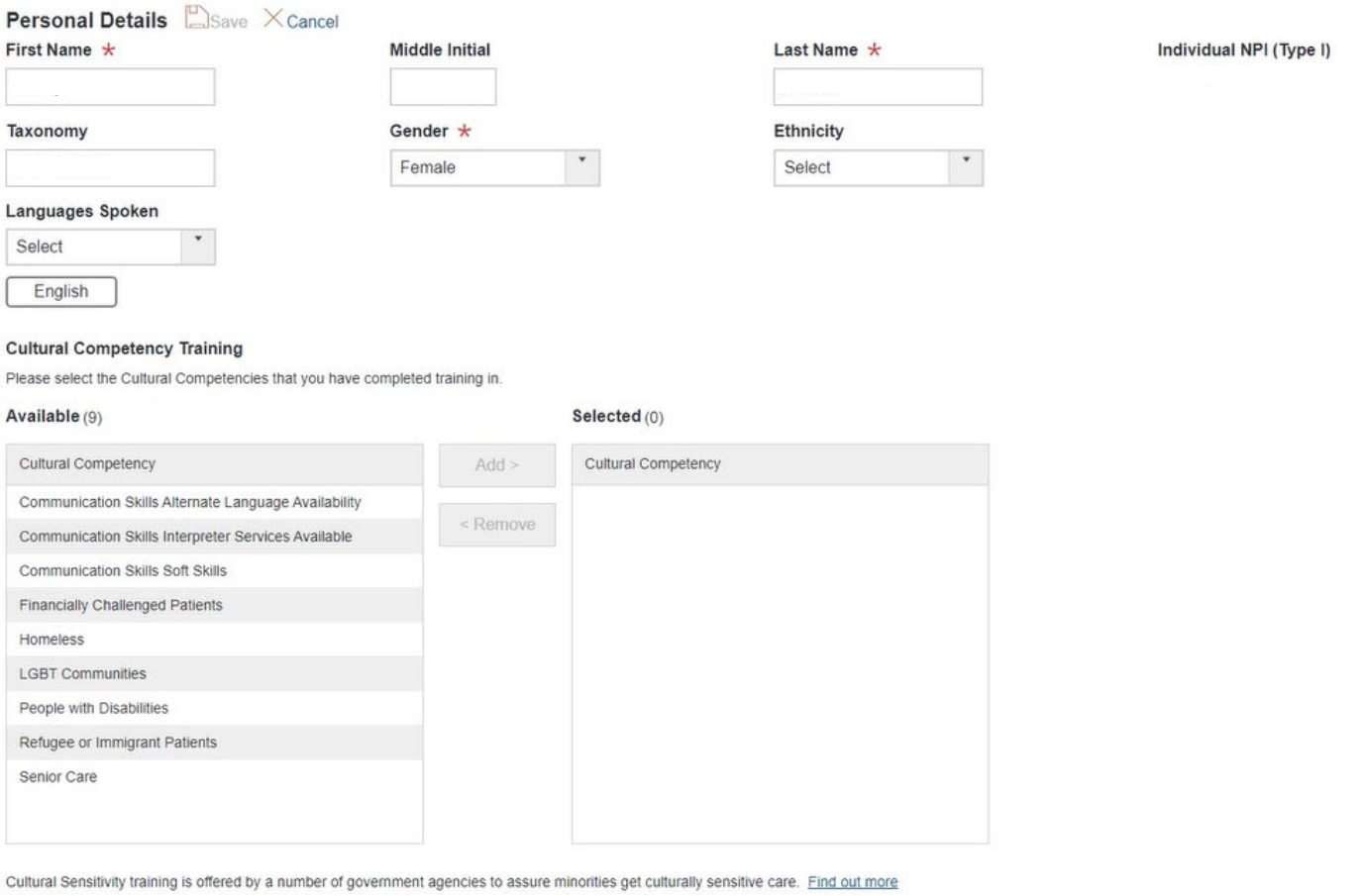

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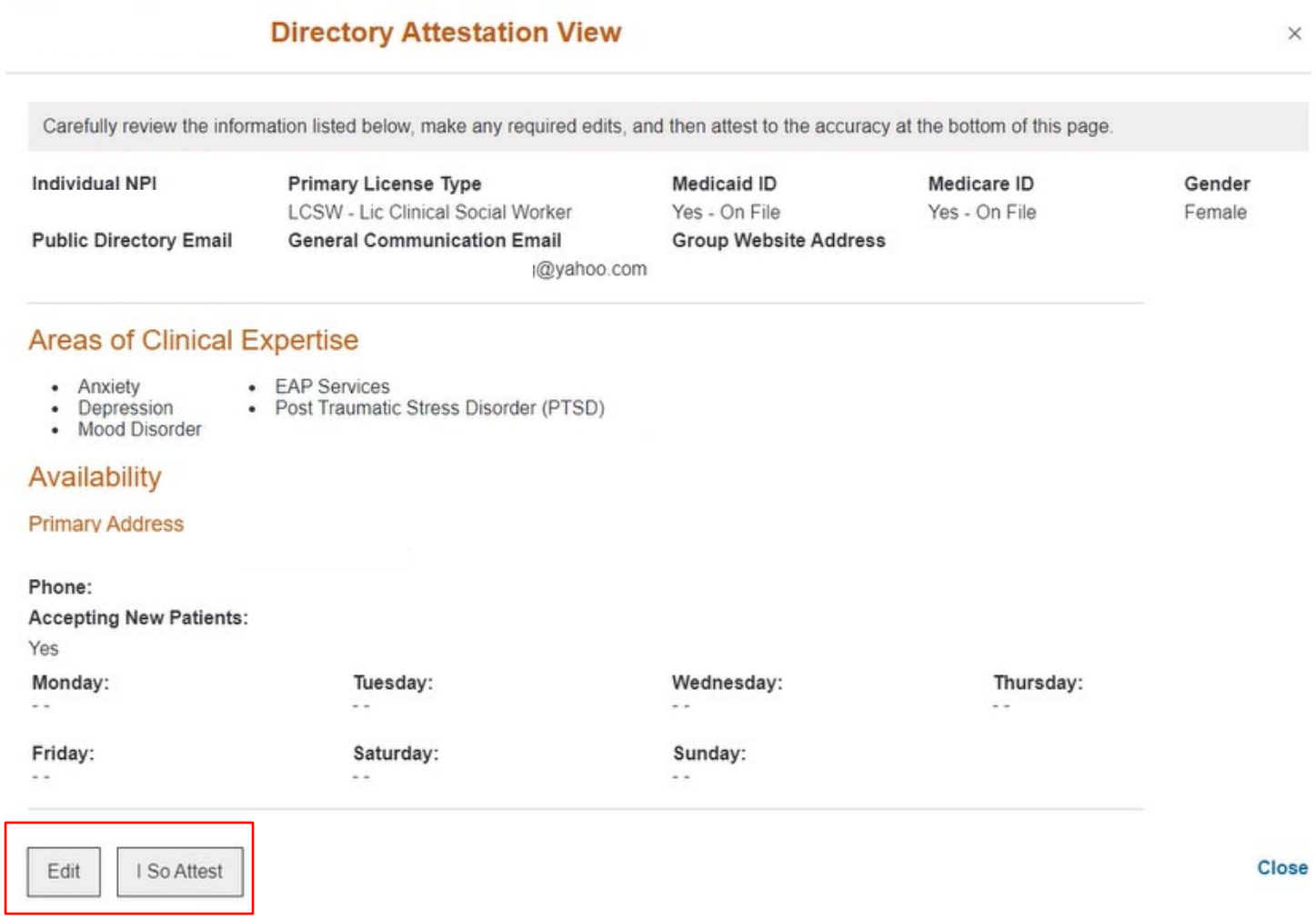
Directory Attestation View



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Technical Support

Provider Express Technical Support

For questions about using the site, issues with requesting a user ID and password, or for technical issues, call the Provider Express Support Center at **(866) 209-9320** from 7 a.m. to 7 p.m. (CST) or click on the Chat now button below to chat with a tech support representative online

Need help? Chat now

Our chat hours are:
Monday–Friday: 7:00 a.m. – 7:00 p.m. (CST)

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Go Live Date: Oct. 31, 2023

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Q&A

Duration of segment

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Thank You!

UnitedHealthcare Community Plan

Provider Call Center

Phone: **1-866-675-1607**

Email: networkse@optum.com

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