

NetworkNotes

United Behavioral Health-Minnesota Care Advocacy Center News for Medica Network Clinicians and Facilities

Fall 2010

Electronic Payment Function Expands to all Medica Claims

Effective September 18, 2010, Medica expanded the Electronic Payments and Statements (EPS) online transaction to allow providers to see electronic payments and statements for all claims, not just those processed on the new business platform for Medica. Signing up for the new transaction means providers will be able to receive payments by electronic funds transfer and will no longer receive paper statements or paper check payments. See Electronic Transactions at medica.com.

The EPS transaction allows providers to do two things:

- Set up electronic transfers so Medica can direct deposit funds to a provider's bank account.
- See payment records online, such as a provider Explanation of Benefits (EOB) statement, with claims payment information grouped by tax ID number, or electronic provider remittance advices (EPRAs) for 835 transactions.

EPS functionality and security is compliant with the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

Providers not already signed up for EPS who want to see payment information online need to enroll for each of their organization's tax ID numbers and delegate viewing status to appropriate staff members (business office manager, for example).

To Register:

- Simply logon at www.ubhonline.com with your UBH user ID and password.
- Select "Electronic Payments & Statements" to get to the EPS Welcome page.
- From here you can enroll in EPS. Just supply a few pieces of information, including your bank account and routing number for the direct deposits, and submit.

Once your enrollment has been processed you will be able to view,

save, print, and search your payment and remittance information, as well as maintain your enrollment information - all through ubhonline.com. You will also find a detailed User Guide, User Help, and Frequently Asked Questions documents on the EPS Welcome page. Dedicated Provider Payment Representatives (PPR) are also available to answer your specific EPS questions and concerns.

Note: Providers already enrolled in EPS automatically began receiving electronic payments and statements for additional claims as soon as this functionality went live.

EPS functionality is provided by OptumHealthSM Financial Services.