

Network Notes

United Behavioral Health-St. Louis Care Advocacy Center News for UBH-Contracted Clinicians and Facilities Fall 2008

Treatment of Schizophrenia

The nature and course of Schizophrenia places members with this diagnosis at risk for deterioration to a lower level of functioning if they're not seen regularly for treatment and/or monitoring of their current psychiatric status. To help ensure that this group of members receives quality care from UBH-contracted clinicians, it is encouraged that these members be seen at least quarterly for medication management and/or psychotherapy.



Timeliness of Scheduled Appointments

Recent member satisfaction survey results indicate a need to improve satisfaction with the timeliness of each member's scheduled appointment time. Please continue efforts to see members within 15 minutes each of their scheduled appointment time.