

Achievements in Clinical Excellence (ACE)

ACE Clinicians recognizes and rewards clinicians and groups who provide both effective and efficient clinical care

The overriding goal of ACE Clinicians is to identify our best performing solo and group providers so that they may be appropriately recognized and rewarded for the excellent care they bring to our Members.

ACE rewards are significant for those Platinum outpatient clinicians meeting ACE metrics, including an across-the-board fee schedule increase for twelve months, as well as FREE unlimited CEUs through Optum's partnership with Relias Learning.



In addition to pay-for-value benefits, clinicians who consistently meet ACE metrics are recognized with the Platinum ribbon on liveandworkwell.com. Ribbon recognition is important because it generates increased visibility for Members and care advocates seeking a service provider.



The ACE Platinum Ribbon denotes those providers who have consistently met ACE metrics and delivered outstanding care to our Members.

ACE Clinician scores are based on claims and ALERT Wellness Assessment data submitted during the year. Clinicians are notified that scores are available for viewing in October, and any recognition will be made public on liveandworkwell.com the following January. Eligible clinicians and groups who do not wish to participate may opt out by writing us at ace@optum.com.

To be eligible for evaluation in the ACE Program, network clinicians and groups must have a minimum of ten cases for the measurement period (two years) in which the initial Wellness Assessment for each of those ten cases measured in the clinical range for global distress, and then at least one follow up Wellness Assessment attributable to each of those cases. Currently, clinicians and groups in CA, CO, MD, NY, MO and TX will not be publicly recognized as part of the ACE program. However, it is still important for clinicians in these six states to continue submitting their ALERT Wellness Assessments as this data will inform our performance-based contracting.

For more information please visit providerexpress.com for a complete program description. You may also contact us directly at ace@optum.com.