

Provider Express makes it easy to update your practice directory information with just a few clicks



Maximize client
experience while
minimizing remittance
delays by keeping
your provider
information current

Without question, the fastest, easiest, most efficient way to keep your practice information up to date is through the *My Practice Info* function within the secure transactions area of Provider Express.

Within *My Practice Info* you can make updates in real time with just one or two clicks. Whether you are a group or a solo practitioner, the *My Practice Info* function leads you through the updating process of each section, virtually ensuring that important information isn't omitted. Information that is omitted through other updating means often turns out to be the cause of remittance delays and cash flow issues.

In addition to helping ensure steady cash flow, you also avoid the risk of being suppressed from our provider directories. Updating your practice information as soon as you can is the best way to serve your clients and keep your practice on track.

Avoid suppression from our provider directories

Optum is obligated to provide members with accurate provider directory information, and providers are required to notify Optum about any inaccurate information in a timely manner so that provider directories reflect the most current and up to date provider information.