



West Virginia – Mobile Crisis Care Options

When someone is experiencing a severe mental health crisis, they may need face-to-face response urgently. Mobile crisis providers will respond to wherever the crisis is occurring in the local community and will work to stabilize individuals in their home setting.

The providers listed below represent all available mobile crisis providers in the state – the areas they operate in, their phone number, hours of operation. Areas without mobile crisis services are not listed.

Appalachian Community Health Care Center		East Ridge Crisis	
Contact	1-304-636-3232	Contact	1-855-807-1258
Hours of Operation	24/7	Hours of Operation	24/7
Ages Served	Youth up to age 21	Ages Served	All ages
FMRS Health Systems		Genesis	
Contact	1-304-256-7100	Contact	1-866-897-8959
Hours of Operation	24/7	Hours of Operation	24/7
Ages Served	Youth up to age 21	Ages Served	Youth up to age 21
Prestera Center		United Summit Center	
Contact	1-800-642-3434	Contact	1-844-985-4371
Hours of Operation	24/7	Hours of Operation	24/7
Ages Served	Youth up to age 17	Ages Served	Youth up to age 21
Westbrook Health Services		WVU Medicine	
Contact	1-304-485-1725	Contact	1-304-596-2110
Hours of Operation	M-F, 7 am – 11 pm	Hours of Operation	M-Sa, 7 am – 11 pm
Ages Served	All ages	Ages Served	All ages

Counties Served

County	Provider Name	County	Provider Name
Barbour	Appalachian Community Health Care Center	Harrison	United Summit Center
Berkeley	East Ridge Crisis	Jackson	Westbrook Health Services
Boone	Prestera Center	Jefferson	East Ridge Crisis
Braxton	United Summit Center	Kanawha	Prestera Center
Brooke	Genesis	Lewis	United Summit Center
Cabell	Prestera Center	Lincoln	Prestera Center
Calhoun	Westbrook Health Services	Logan	Prestera Center
Clay	Prestera Center	Marion	United Summit Center
Doddridge	United Summit Center	Marshall	Genesis
Fayette	FMRS Health Systems	Mason	Prestera Center
Gilmer	United Summit Center	McDowell	FMRS Health Systems
Greenbrier	FMRS Health Systems	Mercer	FMRS Health Systems
Hampshire	WVU Medicine	Mineral	WVU Medicine
Hancock	Genesis	Mingo	Prestera Center

County	Provider Name
Hardy	WVU Medicine
Monroe	FMRS Health Systems
Morgan	East Ridge Crisis
Nicholas	FMRS Health Systems
Ohio	Genesis
Pendelton	WVU Medicine
Pleasants	Westbrook Health Services
Pocahontas	FMRS Health Systems
Preston	United Summit Center
Putnam	Prestera Center
Raleigh	FMRS Health Systems
Randolph	Appalachian Community Health Care Center
Ritchie	Westbrook Health Services

County	Provider Name
Monongalia	United Summit Center
Roane	Westbrook Health Services
Summers	FMRS Health Systems
Taylor	United Summit Center
Tucker	Appalachian Community Health Care Center
Tyler	Westbrook Health Services
Upshur	Appalachian Community Health Care Center
Wayne	Prestera Center
Webster	FMRS Health Systems
Wetzel	Genesis
Wirt	Westbrook Health Services
Wood	Westbrook Health Services
Wyoming	FMRS Health Systems