



## Massachusetts – Mobile Crisis Care Options

When someone is experiencing a severe mental health crisis, they may need face-to-face response urgently. Mobile crisis providers will respond to wherever the crisis is occurring in the local community and will work to stabilize individuals in their home setting.

The providers listed below represent all available mobile crisis providers in the state – the areas they operate in, their phone number, hours of operation. Areas without mobile crisis services are not listed.

\*Services not available for adults covered by a Commercial health plan/insurance.

Service Area: Metro West	
Advocates Inc.	
Contact	1-800-640-5432
Hours of Operation	24/7
Ages Served	All ages

Service Area: Cape Cod and the Islands	
Baycove Crisis*	
Contact	1-833-229-2683
Hours of Operation	24/7
Ages Served	All ages

Service Area: Boston, Cambridge, Fall River and Somerville	
Boston Medical/ Boston Emergency Services Team (BEST)*	
Contact	1-800-981-4357
Hours of Operation	24/7
Ages Served	All ages

Service Area: Northampton	
Clinical and Support Options	
Contact	1-844-788-6470
Hours of Operation	24/7
Ages Served	All ages

Service Area: Brockton	
Community Counseling of Bristol County (CCBC) Brockton*	
Contact	1-508-580-0801
Hours of Operation	24/7
Ages Served	All ages

Service Area: North County	
Community HealthLink Inc.	
Contact	1-800-977-5555
Hours of Operation	24/7
Ages Served	All ages

Service Area: South Shore	
Aspire Health Alliance	
Contact	1-800-528-4890
Hours of Operation	24/7
Ages Served	All ages
<b>Note:</b> Provides transportation to ER for assessment.	

Service Area: Southern Pioneer Valley	
Behavioral Health Network	
Contact	1-800-437-5922
Hours of Operation	24/7
Ages Served	All ages

Service Area: Southern Coast	
Child and Family Services of New Bedford	
Contact	1-877-996-3154
Hours of Operation	24/7
Ages Served	All ages

Service Area: Greenfield	
Clinical and Support Options	
Contact	1-800-562-0112
Hours of Operation	24/7
Ages Served	All ages

Service Area: Taunton and Attleboro	
Community Counseling of Bristol County (CCBC) Taunton Attleboro*	
Contact	1-800-660-4300
Hours of Operation	24/7
Ages Served	All ages

Service Area: Worcester	
Community HealthLink Inc.	
Contact	1-866-549-2142
Hours of Operation	24/7
Ages Served	All ages

**Service Area: Tri-City**

**Eliot Community Services**

**Contact** 1-800-988-1111  
**Hours of Operation** 24/7  
**Ages Served** All ages

**Service Area: North Essex**

**Northeast Behavioral Health Corporation**

**Contact** 1-866-523-1216  
**Hours of Operation** 24/7  
**Ages Served** All ages

**Service Area: South County**

**Riverside Community Care**

**Contact** 1-800-294-4665  
**Hours of Operation** 24/7  
**Ages Served** All ages

**Service Area: The Berkshires**

**The Brien Center for Mental Health and Substance Abuse**

**Contact** 1-800-252-0227  
**Hours of Operation** 24/7  
**Ages Served** All ages

**Service Area: Lowell**

**Lahey Crisis**

**Contact** 1-800-830-5177  
**Hours of Operation** 24/7  
**Ages Served** All ages

**Service Area: Lawrence**

**Northeast Behavioral Health Corporation**

**Contact** 1-877-255-1261  
**Hours of Operation** 24/7  
**Ages Served** All ages

**Service Area: Norwood**

**Riverside Community Care**

**Contact** 1-800-529-5077  
**Hours of Operation** 24/7  
**Ages Served** All ages